



BOROUGH OF PERKASIE

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Congratulations on the arrival of your new trash Toter! You may begin to use the Toter for refuse beginning immediately. Here is a list of FAQ's illustrating many of the rules and regulations concerning your new trash Toter service. Check out the Borough's website or social media for the latest news!

- **DON'T STORE YOUR NEW TOTER AT THE CURB!** They must be stored in a place that is not visible from the street. I know the green color is pretty and the tree logo is worthy of a frame, but your neighbors will like you a lot more if they don't have to stare at it on your front lawn. If you are in a row home, consider an attractive & small enclosure or hedging to keep the Toter accessible and hidden. You will receive a violation notice if the can is not stored properly. There are many ideas on storage available on the internet.
- **DON'T LEAVE THEM AT THE CURB FOR MORE THAN A DAY!** Trash Toters should not be set out earlier than 6:00 p.m. on the day prior to scheduled collection. All Toters/bags/recyclable material must be placed curbside by 7:00 a.m. on your scheduled collection day. There will be no call backs for late put outs. Empty refuse containers or recycling containers must be removed from the collection points prior to 6:00 p.m. on the day of collection. In no event should Borough disposal bags, Toters or recycling containers remain at curbside for more than 24 hours.
- **DON'T ABUSE THE SERVICE!** All materials placed out for collection must have been generated from within your household. You are not permitted to share a Toter with your neighbor or a relative from out of town.
- **SET YOUR TOTER OUT ON A FLAT SURFACE.** Toters should be placed for collection at ground level on the property readily accessible to and not more than 10 feet from the side of the street from which the collection is made. This will assist the handler with collecting your trash quickly and in a safe manner.
- **THE LID MUST CLOSE!** We do not want trash littering the town because it was blown out of the Toter. Also, we don't want animals to crawl into the Toter and create a mess.
- **WHAT IF I HAVE SO MUCH TRASH THAT IT WON'T FIT IN MY CAN WITH THE LID CLOSED?** If you have extra waste one week, you can purchase the "Pay-As-You-Throw" specially marked Borough bags. If you consistently have extra waste, consider contracting with the Borough for a second Toter. There is no discount for the second Toter. It would be \$70 per quarter for each Toter regardless of how many you set out at the curb on a weekly basis.
- **BAG YOUR TRASH!** No one wants a stinky mess. By bagging the trash and draining all liquid, you are helping make trash collection a little cleaner. No need to use Borough bags – you can use regular household trash bags.
- **KEEP THE TOTER CLEAN!** By simply rinsing your Toter with a hose every week, your Toter will be a lot more pleasant and it won't attract insects or curious animals.
- **NO STICKERS, PLEASE!** Residents may not place stickers, labels, other markings on the Toter except your address. We at the Borough love Pokémon and My Little Pony stickers, but not on the Toters.

- ONLY THROW AWAY TRASH! Toters should be used for refuse only (*no tires or construction materials*) and should not contain any form of recyclable materials such as plastic, glass, aluminum cans, steel cans, paper, cardboard, yard waste, leaves, and branches. *You may dispose of grass in your Toter – but please put it in a paper or plastic bag.* The State mandates recycling by everyone. All recyclable materials must be disposed of per Borough regulations.
 - CAN I PUT TELEVISIONS, COMPUTERS, OTHER ELECTRONICS OR HOUSEHOLD HAZARDOUS WASTE IN MY TOTER? NO! All of those items are required, by State Law, to be separated from trash and recycled. Check the Borough website, newsletter, or call the Borough for info on how to dispose of these items.
- WHEN WILL I BE BILLED FOR MY NEW SERVICE? The Borough hopes to send out the first bill in September. This bill will include four (4) months of service – the month of September and the last quarter of the year (October to December) - plus the \$15 annual fee for all trash customers.
- GOING FORWARD, HOW OFTEN WILL I BE BILLED FOR MY TOTER TRASH REMOVAL SERVICE? This service will be billed quarterly and due before the first day of that quarter. Please see the chart below. *Each bill will list an exact date – this is just to illustrate the process for our customers.*

<u>Trash Service Period:</u>	<u>Bill Issued:</u>	<u>Bill Due Date:</u>
January – March	Beginning of December	End of December
April – June	Beginning of March	End of March
July – September	Beginning of June	End of June
October – December	Beginning of September	End of September

- WHAT IF I DON'T PAY MY BILL BY THE DUE DATE? Your trash will not be collected until the past due balance has been paid.
- IF YOU NEED TO CANCEL YOUR TRASH TOTER SERVICE: So let's say you are moving out of the Borough or want to switch back to the "Pay-As-You-Throw" bag program. If this is the case, please call the Borough office at (215) 257-5065 in advance. Service will end the next service week. The trash Toter belongs to the Borough of Perkasio. The office staff will notify you of when your can will be collected by Borough staff.
- WHAT IF MY TRASH TOTER BREAKS? If the damage is a result of normal wear and tear, there is no cost to you. Simply call the Borough office and the staff will get it repaired or replaced. BUT WHAT IF A FAMILY MEMBER RUNS IT OVER WHILE BACKING OUT OF THE DRIVEWAY? If the loss is due to negligence, there will be a nominal fee to cover the replacement of the Toter.
- **PLEASE FOLLOW THE RULES! Failure to comply with the above rules and regulations will result in non-pickup of your trash and repeated violations will result in fines and penalties.**

See the Borough Website for Collection Schedule